



Community Orientation

Guidebook

SLOVENIA



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Community Orientation **Guidebook** Slovenia

INTRODUCTION

This guidebook is produced as a part of a project “STIRE: Supporting the Integration of Resettled” which is carried out in Austria, Ireland, Italy, Slovenia, Croatia and Romania. The objective of STIRE is to facilitate integration of refugees that are resettled in one of the EU countries, prior to departure and after they arrive. However, the information in this Guidebook also apply to other refugees.

In this Guidebook you will find basic information about support services to help refugees get started, obtain social and healthcare services, learn the language and new skills, start work, get settled and successfully move forward with their lives. It does not contain detailed procedures, but it rather serves as a starting point and a reference to available help and support.

You can find additional information about international protection (refugee status), resettlement process and other useful information for refugees in one of the STIRE countries on the Internet at the address: stire.org.

This guidebook is also a source of useful information for helpers in the local communities in one of the mentioned countries, who work with refugees, providing basic information and a list of resources and contacts that can help make the integration process easier and more successful for everyone involved.



1. Housing

1.1 RECEPTION

When you are resettled to Slovenia, you will be accommodated in The Integration house or in a private accommodation, provided and financed by the Government Office for the Support and Integration of Migrants. You can stay in the Integration house free of charge maximum one year depending on the contract. During this time, you will attend the Orientation Program and learn about the Slovenian culture and language. The purpose of accommodation in an integration house is to enable persons with international protection to intensively integrate and attend integration programs, get their documents in order, start looking for a job, learn the Slovenian language, try to create a social network without having to worry about finding accommodation.



Contacts & Resources

Government:

- Government Office for the Support and Integration of Migrants
- Cesta v Gorice 15
- 1000 Ljubljana
- Tel: 01 200 84 01
- e-mail: gp.uoim@gov.si

Web pages:

- <https://www.gov.si/en/state-authorities/government-offices/government-office-for-the-support-and-integration-of-migrants/>



1.2 GOVERNMENT FUNDED/SUBSIDISED HOUSING

After the expiration of the contract you will have to leave the Integration House and find your own accommodation, but you will get financial assistance for 18 months if you have no other income. If you regularly attend a Slovenian language course during this period, you can extend financial assistance for another 18 months. After 3 years altogether, your right to financial aid ends, and you will have to pay for your accommodation by yourself. As a refugee you have the right to access social housing managed by The Housing Found of the Republic of Slovenia, if you meet the required criteria.



Contacts & Resources

Government:

- The Housing Fund of the Republic of Slovenia
Poljanska cesta 31
1000 Ljubljana
Tel: 01 4710 500
e-mail: ssrsinfo@ssrs.si

Web pages:

- <https://ssrs.si/eng/>

1.3 RENTING APARTMENT/HOUSE

The most common way to find an apartment is through online ads (www.realestate-slovenia.info, www.bolha.com/oddaja-stanovanja, <http://oglasi.svet24.si/oglasi/nepremicnine>). There are also real estate agencies that can search for an apartment or a house for you, but you will have to pay a certain fee for their services. Some rental offers are also found in newspapers. You can rent different types of accommodation - from private apartments to shared apartments (where you have your own room but you share the facilities with other residents) and rooms (where you also share a room). Prices can vary considerably depending on the quality and the location. Be sure to check out the apartment before renting. Most often costs (electricity, water, internet, etc.) are not included in the price and it is necessary to pay a deposit in the amount of a couple of rents. Before moving you will need to sign a written contract, which usually includes the following information: your personal information and personal information of the owner of the property, description of the condition that apartment is in and if it is furnished, specification of all costs of renting, including tax and utility costs (electricity, water, gas, etc.), amount of the deposit, the duration of renting, cancellation period and rights and responsibilities of the tenant and the owner.

 It is very important that you do not alternate or improve your apartment, its equipment and devices or re-rent it without a written consent of the property owner. If you need help, you can contact Association Odnos and Slovene Philanthropy.



Contacts & Resources

Organizations that can help:

- Association Odnos
Einspielerjeva ulica 6, 1000 Ljubljana
Tel: 041 552 628
e-mail: drustvoodnos@gmail.com
Glavni trg 17b, 2000 Maribor, 3rd Floor
Tel: 031 773 227
- Slovene Philanthropy
Cesta Dolomitskega odreda 11
1000 Ljubljana
Tel: 01 430 12 88
e-mail: info@filantropija.org
Partizanska cesta 29a, 2000 Maribor
Tel: 051 730 492

Web pages:

- <https://www.odnos.si/>
- <https://www.filantropija.org/>

1.4 OWNERSHIP

Right of buying your own real estate in Slovenia is connected with your citizenship. For example, citizens of EU countries, members of OECD can buy properties without problem. There are also many of bilateral agreements between Slovenia and other countries, so check your individual rights before buying any property.





2. Health care

The person granted international protection is entitled to health services in the same scope as any other person in Slovenia who has compulsory health insurance.

This means you will get an health insurance card that you need to present when you go to the doctor. You have the right to choose your personal doctor; everybody needs to have a chosen general physician, who gives them access to other health care services. If you have children, they have to be registered with a pediatrician.



Contacts & Resources

Government:

- Ministry of Health
Štefanova ulica 5
1000 Ljubljana
Tel: 01 478 6001
e-mail: gp.mz@gov.si

Web pages:

- <https://www.gov.si/en/state-authorities/ministries/ministry-of-health/>

2.1 HEALTH INSURANCE

The health insurance system is divided into compulsory health insurance and supplementary health insurance. Compulsory health insurance is mandatory for all residents and covers basic general health services in primary health care homes, emergency health services and certain forms of treatment. Compulsory health insurance does not cover all the costs incurred in medical treatment. Full coverage of costs is provided only to children, pupils and full-time students to the age of 26, and in certain diseases and conditions, while in other services, compulsory insurance only provides a certain percentage of the service price. Recipients of financial social

assistance are also entitled to supplementary insurance. All permanent or temporary residents can take out both the compulsory and the supplementary health insurance, which combined generally cover all the costs of health services. To access the health care system, you must have compulsory health insurance from the Health Insurance Institute of Slovenia. It is strongly recommended to get supplementary health insurance, as it covers the difference between the full price of healthcare service and the part that is covered by compulsory health insurance. It covers all types of additional payments in all healthcare institutions including primary health care, specialist examinations, diagnostics, laboratory tests, physical therapy, dental services, hospital treatment and prescribed medication. If you do not have supplementary insurance, you have to pay for all these costs by yourself, which can be very expensive.

You can choose among a few health insurance companies. The monthly cost of supplementary health insurance is usually around 35 EUR.



Contacts & Resources

Government:

- Health Insurance Institute of Slovenia
Miklošičeva cesta 24
1507 Ljubljana
Tel: 01 30 77 300
e-mail: oelj@zzzs.si

- Slovene Institute of Public Health
Trubarjeva cesta 2
1000 Ljubljana
Tel: 01 2441 400
e-mail: info@nijz.si

Web pages:

- <http://www.zzzs.si/indexeng.html>
- <https://www.nijz.si/en>

2.2 PRIMARY HEALTH CARE SERVICES

Primary health care services are usually your first contact point in the Slovenian health care system. You will get primary health care from: general physician/family doctor (splošni zdravnik) in your local health care centre (zdravstveni dom), pediatrician (pediater) for children, gynaecologist (ginekolog) for women, dentist (zobozdravnik) for problems with your teeth.

You do not need a referral to visit a primary care physician. However, you need to make an appointment (by phone or in person), except if you get sick suddenly.

You need to have your health insurance card (zdravstvena kartica) with you when you go to see the primary care physician.



2.3 SECONDARY HEALTH CARE SERVICES

Your primary health care physician, usually your general practitioner or family doctor, will give you a referral (napotnica) to a specialist or for laboratory tests. Your doctor usually issues this referral electronically directly to the service provider by way of your health insurance card.

Specialist health care services are provided on appointment only. Usually you have to make the appointment by yourself but you can get information on the specialist from your doctor. You have to respect the date and time of the appointment you are given, otherwise it will get cancelled or postponed. In case you wish to be examined by a physician of a certain gender (male or female), you need to mention this when making such appointment. Sometimes this is not possible because of the specialist of the chosen gender is unavailable.

In Slovenia, there are unfortunately long waiting lists examinations and specialist treatments. It is common to wait for several months for some examinations. However, if your health condition requires a quick examination, you will be given priority.

If you need to be treated in the hospital (bolnišnica), you will get an appointment and your general physician will give you a referral. In case of medical emergency, you will be admitted to the hospital immediately and without referral.

2.4 EMERGENCY HEALTHCARE SERVICES

You should seek emergency medical services (nujna pomoč) only in cases when your life may be threatened or there may be severe consequences for your health. Otherwise, you will have to pay for the services yourself. When making an emergency call you will need to: call the **free emergency number 112**, introduce yourself, explain what happened, explain who needs help and give your location. It is important to stay calm and listen to the instructions carefully. In case, you need to see a general physician outside their working hours (on

Weekends, during holidays or at night), you can go to the on-call duty medical service (dežurni zdravnik) in your local healthcare centre. In case that you need emergency medical care if your specific condition allows you, you can visit an emergency service instead of calling ambulance. We recommend that you check where in your city is emergency service.

2.5 MENTAL HEALTH

Mental health care is usually provided by **psychologists and psychiatrists**. You can get mental health care services in the **public health care system** or in **private practice**. Children can receive psychological support within the school they attend. If you have a referral by your doctor, you do not have to pay for the treatment. The first source of professional help is the chosen personal doctor. If necessary, he will prescribe treatment, referral to a specialist or other forms of assistance. When distress is very severe and your doctor is not available, you can contact directly: the on-call doctor, the nearest general or psychiatric hospital, the ambulance service (112), or the emergency psychiatric clinic.



Contacts & Resources

Emergency telephone numbers:

- Emergency psychiatric clinic at the Center for outpatient psychiatry in Ljubljana
Tel: 01 4750 670
- Crisis hotline
Tel: 01 520 99 00 (every day between 7pm and 7am)
- Confidential mental health information services Samarijan and Sopotnik
Tel: 116, 123 (24 hours/day, every day)
- SOS telephone for women and children victims of violence
Tel: 080 11 55 (Mon-Fri between noon and 10pm; Sat., Sun., holidays between 6pm and 10pm)
- TOM phone for children and adolescents
Tel: 116 111 (every day between 12am and 8pm)

Web pages:

- <https://www.psih-klinika.si/strokovne-enote/center-za-izvenbolnisnicno-psihiatrijo/>
- zivziv.si/slovene-center-for-suicide-research/
- <http://www.telefon-samarijan.si/>
- <https://drustvo-sos.si/>
- <https://www.e-tom.si/>





3. Social services and welfare

3.1 FINANCIAL BENEFITS/SUBSIDIES

People with international protection (asylum) have the same rights as Slovenian citizens.

If you have international protection (asylum) and you don't have a job or your salary is very low, you can get different kinds of social help:

- social assistance benefit (DSP - *denarna socialna pomoč*). This money helps you to buy food, pay for apartment etc... You can also ask for exceptional financial social help (*izredna DSP*) in some situations.
- child benefit (*otroški dodatek*) - funds (money) to help you take care of children
- school meal subsidy - you don't have to pay for lunch for your children
- reduced kindergarten payment - you pay less for the kindergarten

There are also **other kinds of financial help** for individuals, families, old and/or disabled people. You have to ask for those at Social Work Centres (*CSD - Center za socialno delo*). Remember that not everybody can get it - different conditions/criteria apply.

If you want to learn more about different welfare benefits, see information booklet "Your social security rights in Slovenia". It also includes information about how and where to apply and which documents you need for application.

3.2 SOCIAL SERVICES (NON-FINANCIAL)

The **Integration Counsellor** (*svetovalec za integracijo*) will help you with everything connected to integration: documents, apartment, work/school, social help etc.

You can also get help from non-governmental organizations (NGOs - *nevladne organizacije*). In those organizations, employees or volunteers can help you.



Contacts & Resources

Organizations that can help:

- Slovene Philanthropy
- Association Odnos
- Humanitarian Charity Society UP
C. Maršala Tita 63, 4270 Jesenice
Tel: 031 569 340
e-mail: info@up-jesenice.org
- Slovenian Red Cross
Mirje 19, 1000 Ljubljana
Tel: 01 2414 300
e-mail: rdeci.kriz@rks.si
- Slovenska karitas
Kristanova ulica 1, 1000 Ljubljana
Tel: 01 300 59 60
e-mail: info@karitas.si

Web pages:

- <https://www.filantropija.org/>
- <https://www.odnos.si/>
- <http://www.up-jesenice.org/en>
- <https://infotujci.si/en/integration-in-to-slovenian-society/social-security/>
- https://www.rks.si/sl/About_Slovenian_Red_Cross/
- <https://www.karitas.si/>
- <https://welcomm-europe.eu/slovenia/welfare/>
- <https://stire.org/slovenia/arriving/>





4. Education

4.1 CHILDREN AND YOUTH

4.1.1. Kindergartens and preschool

Kindergartens or preschool institutions are not mandatory and are intended for children from the age of 11 months to about 6 years, when they start attending school. Kindergartens are open on business days. Children can stay in a kindergarten for no longer than 9 hours a day. You have to pay for the kindergarten, but the payment can be reduced, depending on your personal financial situation. The child can enter the kindergarten at any time during the school year, if the parents submit the application on time. All additional information about individual kindergartens you can find in information brochures that are available at the main office of each kindergarten.

4.1.2. Primary education

Primary education is mandatory in duration of nine years for all children between the ages of 6 and 15. It is carried out by primary schools and free of charge. All children have the right to education. Girls and boys are together in kindergartens and schools. Children's rights must be respected. Physical punishment and discrimination are prohibited. According to the law public schools are secular and the school environment is independent of religion or politics. Political and religious activities are prohibited in public schools. The classes are held in the Slovenian language in ethnically mixed regions also in Hungarian and Italian. Enrolment of pre-school children to primary schools is in February. If children come to Slovenia in autumn or winter, they can enrol to school in the current school year, if they arrive later in the spring or summer most likely they will be enrolled in the next school year. Parents have to enrol their child in the school district in which the child resides. Education for children with disabilities is implemented by primary schools for children with

special needs, primary schools with departments with special curriculum and institutions for children and youth with special needs. Primary and secondary schools are free of charge, but there are some costs for meals organized by the school, school trips, materials etc. Different subsidies are available for education-related expenditure. Schools organize Slovenian course for children with insufficient knowledge of the language, as well as additional Slovenian classes.

4.1.3. Secondary education

After finishing elementary schooling, you can continue your education in secondary school. Secondary education is divided into general secondary (high school) education and into vocational and secondary professional education. The tender is published by the Ministry of Education, Science and Sport on its website in January each year. When you select the school and program, you have to complete the application for enrolment and submit it in primary school or in selected secondary school. Schools with limited enrolment select candidates based on the grades they achieved in the 7th, 8th and 9th grade of primary school. High school ends with a baccalaureate (matura) as a form of external assessment, which enables entry into university courses and also enables admission into the curricula of higher vocational education.



Contacts & Resources

Government:

- **Ministry of Education, Science and Sport**
Masarykova cesta 16, 1000 Ljubljana, Tel: 01 400 5200, e-mail: gp.mizs@gov.si

Web pages:

- <https://www.gov.si/en/state-authorities/ministries/ministry-of-education-science-and-sport/>
- <https://www.gov.si teme/vpis-v-srednjo-solo/>, <https://www.ess.gov.si/ncips/cips>, <https://www.mojaizbira.si/>, <https://dijaski.net/srednje-sole/iskalnik-srednjesolskih-programov>
- <https://www.ess.gov.si/ncips/cips>
- <https://www.mojaizbira.si/>
- <https://dijaski.net/srednje-sole/iskalnik-srednjesolskih-programov>

4.1.4. Higher education

Tertiary education consist of higher vocational education (2-year programmes) and higher education (3 or 4 years of bachelor, 1 or 2 years of master and 3 years of doctoral programme - Phd). Short-cycle higher education programmes last two years and end with a professional qualification. Long-cycle higher education is con-



ducted by public higher education institutions: universities, faculties, academies of arts, higher professional schools and independent higher education institutions. There are public (University of Ljubljana, University of Maribor, University of Primorska) and private universities (University of Nova Gorica). Invitation to enrol in higher education institutions is published in January. Information on published vacancies and requirements are published at the Ministry of Education, Science and Sport websites. There are two deadlines for registration - in spring and in autumn. If vacant positions are available even after the autumn deadline, candidates can enrol also in a third deadline.



Contacts & Resources

Universities:

- **University of Ljubljana**
Kongresni trg 12, 1000 Ljubljana
Tel: 01 241 8500
e-mail: rektorat@uni-lj.si
- **University of Maribor**
Slomškov trg 15, 2000 Maribor
Tel: 02 23 55 280
e-mail: rektorat@um.si
- **University of Nova Gorica**
Vipavska 13, 5000 Nova Gorica
Tel: (05) 331 52 23
e-mail: info@ung.si
- **University of Primorska**
Titov trg 4, 6000 Koper
Tel: 05 6117553
e-mail: info@upr.si

Web pages:

- https://www.uni-lj.si/eng/about_university_of_ljubljana.aspx
- <https://www.um.si/en/Pages/default.aspx>
- <http://www.ung.si/en/>
- <https://www.upr.si/en>

4.2 ADULT

Adults who have obtained international protection have the same rights as Slovenian citizens regarding education. Primary school education for adults and secondary school programmes for adults are organized by primary and secondary schools for adults, people's universities and other educational institutions. There are also special programmes for part-time schooling, that people with jobs can attend. The Employment Service of Slovenia (Zavod za zaposlovanje) enables registered unemployed persons to be included in various education and training programs.

**Contacts & Resources****Government:**

- **Sektor za višje šolstvo in izobraževanje odraslih**
Ministrstvo za izobraževanje, znanost in šport
Direktorat za srednje in višje šolstvo ter izobraževanje odraslih
Masarykova cesta 16
1000 Ljubljana
Tel: 01 400 52 99
e-mail: gp.mizs@gov.si
- **Slovenian Institute for Adult Education (Andragoški center Slovenije)**
Šmartinska cesta 134a, 1000 Ljubljana
Tel: 01 5842 560
e-mail: info@acs.si

Organizations:

- **Cene Štupar**
Šmartinska 134a
1000 Ljubljana
Tel.: 01 234 44 00, 01 234 44 21
e-mail: info@cene-stupar.si
- **Zveza ljudskih univerz Slovenije**
Vojkova 1, 1000 Ljubljana
Tel: 031 729 905
e-mail: info@zlus.si

Web pages:

- <https://www.acs.si/en/>
- <https://www.cene-stupar.si/en/home>
- <https://www.zlus.si/>

4.3 QUALIFICATIONS RECOGNITION

If you want a recognition of education, you should contact ENIC-NARIC Center, with all the required documentation. Recognition of qualifications with a purpose of further education process is a procedure by which the holder of a foreign certificate is given the right to further education at a school, other educational establishment or higher education institution in the Republic of Slovenia. Evaluation of education is a procedure by which the competent authority shall issue an opinion on individual components of education. The opinion has informative and consultative character. This is not a substantive assessment of education, but merely a comparison based on the information provided by the applicant. Achieved qualifications shall be demonstrated by the original document, the opinions serves as a mediator. This opinion does not mean you have any additional rights or obligations; it merely transfers those you have already acquired to another country.

**Contacts & Resources****Government:**

- **ENIC-NARIC center Slovenija**
Kotnikova 38, 1000 Ljubljana
Tel: 01 478 47 45
e-mail: enicnaric-slovenia.mvzt@gov.si

Web pages:

- <https://www.enic-naric.net/slovenia.aspx>





5. Work

5.1 RIGHT TO WORK

Persons with international protection (asylum) and their family members can work and don't need work permit.

5.2 HOW TO SEARCH FOR A JOB?

If you don't have a job you can go to The Employment Service or other private services (Kariera, Naton, Manpower and Adecco) who can help you to find a job. You can search for job by yourself online (on portals Moje delo and Moja zaposlitev). For some jobs, you need to write an application, CV and motivation letter.



Contacts & Resources

Government:

- **Employment Service of Slovenia**
Tel: 080 20 55
e-mail: kontaktni.center@ess.gov.si

Organizations that can help:

- Slovene Philanthropy
- Association Odnos
- Humanitarian Charity Society UP

Web pages:

- <http://english.ess.gov.si/>
- <https://www.kariera.si/en>
- <https://www.natonhr.com/prosta-delovna-mesta/>
- <https://www.najdidelo.si/en/find-applicants/>
- <https://www.adecco.si/>
- <https://www.mojedelo.com/>

5.3 WORK CONTRACTS (TYPES OF EMPLOYMENT)

Before you start to work in Slovenia, you have to sign a contract. It is important to save the contract that you get from your employer. To work, you need to have tax number and bank account. Working without a contract, in the "black market" (delo na črno) is illegal in Slovenia. If you work without contract, you have no protection and no rights as a worker.



There are two types of employment:

- Permanent employment - for an indefinite time of period
- Temporary employment - for a limited time (from-to)

Probation period (usually from 1-3 months) is time at the beginning of your work, when your employer tests you. You can work **full-time** (40 hours per week) or less. You can work in different shifts (morning, afternoon and night) and also on weekends or holidays. All those things have to be written in the contract. You can also **work as a student** (student service) or start your own business and be **self-employed** (S.P.). Being self-employed means that you can do any kind of job in any kind of field, but you also have to pay contributions and taxes. If you have free time and you would like to help other people or do something good, you can also work as a **volunteer**.

5.4 SALARIES, SOCIAL CONTRIBUTIONS AND TAXES

Your salary consists of the net amount you receive on your bank account and social security contributions that cover your basic health insurance, pension insurance, unemployment insurance and parental care. The contributions cover the costs in case you or your children become ill, you lose your job, retire or become a parent. You will also get money for lunch and transportation.

5.5 WORKERS' RIGHTS

When you work, you have to come to work on time, respect the working time and do your work as written in the contract. All employees with the employment contract have the right to salary, rest, a safe and healthy work environment, paid holidays (public holidays are also work free for most people), payed sick leave in case if you or your child gets sick. You cannot be fired because you are on sick leave.



Contacts & Resources

Organizations that can help:

- **Delavska svetovalnica**
Dalmatinova 4
1000 Ljubljana
Tel: 031 517 201
e-mail: info@delavskasvetovalnica.si

Web pages:

- <http://www.delavskasvetovalnica.si/kontakt/>
- <https://welcomm-europe.eu/slovenia/employment/>
- <https://stire.org/slovenia/work/>





6. Learning the language

If you will live in Slovenia, you should learn Slovenian language. It is much easier to find a job, make friends and go to school if you know the language. Also, you need to know Slovenian language if you want to get Slovenian citizenship. You can work and go to Slovenian classes at same time.

6.1 CHILDREN AND YOUTH

Children who go to primary/elementary school (age 6-14) will learn Slovenian language in school. Schools have to organise additional Slovenian classes and help for refugee children and children who don't speak the language.

Young people from the age of 16 who don't go to primary school have the same rights as adults (see below).

6.2 ADULTS

If you are a person with international protection, you can go to 300-hour language course. The course has two parts: a 180-hour beginner course and a 120-hour additional course. There, you will learn to speak, write, read and improve other skills in Slovenian language.

If you don't go to the courses, you can lose financial help (money) for housing. You can also find some free Slovenian classes for foreigners through the Administrative Unit (Upravna enota) and Employment Service (Zavod za zaposlovanje). To apply, there are different condition (criteria). The conditions change a lot so the best is to ask. You will get more information about the courses and your rights and obligations from your Integration counsellor. Read more here (<https://infotujci.si/en/integration-into-slovenian-society/free-slovenian-language-courses/>).

Some organisations help migrants learn the language with the help of volunteers. These are not professional teachers and you will not receive any certificate, but they offer teaching for free. One of these organisations is Slovene Philanthropy (<http://www.filantropija.org/en>).

There are also other courses for learning Slovenian, but you have to pay for those. Courses of Slovenian language and culture for foreigners are organized at the Centre for Slovene as a Second and Foreign Language (<http://centerslo.si/en/courses-for-adults/courses/>) and on private language schools like Cene Štupar, Mint, Lingula and Horizont.

6.3 LEARNING THE LANGUAGE ALONE

You can find some free online courses and applications. There are also many books for learning Slovenian in bookstores and libraries. You can learn Slovenian language alone, but to learn how to speak, it is better to go to Slovenian class.



Contacts & Resources

Online tools:

- **Welcomm Slovenian course** (<https://welcomm-europe.eu/slovenian-language-course/>)
- **Znam (free application for learning Slovenian on your phone):** (<https://play.google.com/store/apps/details?id=com.znam&hl=sl>)
- **Slovene Learning Online (SLO)** (<https://www.slonline.si/>)
- **Learn Slovene** (<http://ilanguages.org/slovene.php>)
<https://www.goethe-verlag.com/book2/>
<http://www.digitaldialects.com/Slovene.htm>
<https://www.memrise.com/courses/english/slovenian/>
<http://learnslovenianonline.com/>

Books:

- Slovenščina ekspres (<http://centerslo.si/knjige/ucbeniki-in-prirocniki/osnovna-stopnja/slovenscina-ekspres-1>)
- ABC...GREMO (<http://centerslo.si/knjige/ucbeniki-in-prirocniki/osnovna-stopnja/a-b-c-1-2-3-gremo>)

Web pages:

- <https://welcomm-europe.eu/slovenia/language/>
- <https://stire.org/slovenia/learning-language/>





7. Community engagement

In Slovenia, there are many opportunities for quality leisure, such as sports clubs, cultural and arts societies, various courses, etc. Prices range from symbolic to expensive. There are also many organizations and initiatives in Slovenia who are actively working on creating inclusive environments where all people can contribute to their greatest potential. The aim of their projects is to create greater community support for refugees, and to be part of broader community efforts that may benefit refugees. You can join their integration programs and get involved in volunteering if you are interested.



Contacts & Resources

Organizations and initiatives:

- **Slovene Philanthropy**
- **Association Odnos**
- **Humanitarian Charity Society UP**
- **IAŠ**
Cankarjeva 1, 1000 Ljubljana, tel: 01 241 02 90, 051 321 193, e-mail: info@africanstudy.org
- **Terra Vera**, Grajska cesta 8, 8311 Kostanjevica na Krki, tel: 031 613 519, e-mail: drustvo.terravera@gmail.com
- **APIS**, Pot na Rakovo jelšo 158, 1000 Ljubljana, tel: 031 338 616, e-mail: apis@zavodapis.si
- **Voluntariat**, Bežigrad 6, 1000 Ljubljana, tel: 01 2391 623, e-mail: info@zavod-voluntariat.si
- **Humanitas**, Zemljemerska ul. 12
1000 Ljubljana, tel: 01 430 03 43, e-mail: info@humanitas.si
- **Skuhna**, Trubarjeva cesta 56, 1000 Ljubljana, tel: 041 339 978, e-mail: info@skuhna.si
- **No-Border Craft**, <https://www.facebook.com/no.border.craft.community/>
- **Ambasada ROG**, Trubarjeva cesta 72, 1000 Ljubljana, e-mail: ambasada.rog@gmail.com

Web pages:

- <https://www.filantropija.org/>
- <https://www.prostovoljstvo.org/>
- <https://www.odnos.si/>
- <https://african-studies.org/>
- <https://www.terra-vera.org/>
- <http://www.instituteapis.org/>
- <https://www.zavod-voluntariat.si/?lang=en>
- <http://www.humanitas.si/index.php?lang=en>
- <http://www.humanitas.si/index.php?lang=en>
- <https://www.skuhna.si/kontakt/>
- <http://atrog.org/en/places/ambasada-rog>



8. Free legal help

If you have questions about your status, rights, rights connected to work, discrimination or violence and you don't have money to pay for the lawyer, you can get free legal help. If you have **international protection (asylum)**, you will get person who will help you (**integration counsellor**) and tell you all about integration process. If you need help of the lawyer and you do not have money, you can get free legal help too. Some organizations can help you to find a free lawyer. They can inform you about your rights and the possibilities explain the procedure and can contact other institutions about your case (e.g. Ombudsperson's offices or other). If you want to bring your family to stay with you in Slovenia (family reunification), 2 organizations can help you:

- PIC (Legal-Informational Centre for NGOs)
- Slovene Philanthropy: <https://www.filantropija.org/>

If you want to **find a member of your family** (family tracing), Red Cross (<https://familylinks.icrc.org/en/Pages/home.aspx>) is the organization which helps. For more info about legal help, see Welcomm webpage.



Contacts & Resources

Public sector:

- **Human Rights Ombudsman of the Republic of Slovenia**
Dunajska cesta 56 (4th floor), 1109 Ljubljana; tel: 01 475 00 50; Freephone: 080 15 30, e-mail: info@varuh-rs.si

Organizations:

- **PIC - Pravno-informacijski center nevladnih organizacij (Legal-Informational Centre for NGOs)**
Metelkova 6, 1000 Ljubljana, tel: 01 521 18 88, 051 681 181, e-mail: pic@pic.si
- **Mirovni inštitut (The Peace Institute)**
Metelkova 6, 1000 Ljubljana, tel: 01 234 77 20
e-mail: info@mirovni-institut.si

Web pages:

- <http://pic.si/about/>
- <http://www.mirovni-institut.si/en/>
- <https://welcomm-europe.eu/slovenia/legal/>





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Slovene Philanthropy is a non-governmental, non-profit, and non-political organization, established in 1992. Our programmes aim towards raising the quality of living in the community and advocating for the vulnerable. We work in the fields of migration, intergenerational cooperation, international cooperation and health, with volunteering being the underlying theme of all our activities. Our vision is an open, just and solidary society that enables the partnership and cooperation of public institutions, the economic sector and voluntary activities of citizens, offers a stimulating environment to all - even those who are, because of any circumstance, unable to provide quality of life for themselves and their families. www.filantropija.org